Docket No. 6065/79184

Declaration and Power of Attorney For Patent Application English Language Declaration

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

Method and Apparatus for Allocating Resources of a Contact Center

the specification of v	vhich		
(check one)			
☑ is attached here!	to.		
☐ was filed on		as United States Application No.	or PCT International
Application Num	har		
and was amende	ed on		
		(if applicable)	
<u> </u>		derstand the contents of the above i mendment referred to above.	dentified specification,
•	•	United States Patent and Trademark	
known to me to be Section 1.56.	material to patentabl	lity as defined in Title 37, Code of	rederal Regulations
Section 1.56. I hereby claim fore Section 365(b) of a any PCT Internation listed below and have	ign priority benefits un ny foreign application(al application which de re also identified below or PCT International a	nder Title 35, United States Code, (s) for patent or inventor's certificate esignated at least one country other to, by checking the box, any foreign application having a filing date before	Section 119(a)-(d) or , or Section 365(a) of han the United States, pplication for patent or
Section 1.56. I hereby claim fore Section 365(b) of a any PCT Internation listed below and havinventor's certificate	ign priority benefits un ny foreign application(al application which de re also identified below or PCT International a claimed.	nder Title 35, United States Code, s) for patent or inventor's certificate esignated at least one country other to by checking the box, any foreign a	Section 119(a)-(d) or , or Section 365(a) of han the United States, pplication for patent or
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Section 1.56. I hereby claim fore Section 365(b) of a any PCT Internation listed below and havinventor's certificate on which priority is constituted.	ign priority benefits un ny foreign application(al application which de re also identified below or PCT International a claimed.	nder Title 35, United States Code, s) for patent or inventor's certificate esignated at least one country other to by checking the box, any foreign a	Section 119(a)-(d) or, or Section 365(a) of han the United States pplication for patent or that of the application Priority Not Claimed
Section 1.56. I hereby claim fore Section 365(b) of a any PCT Internation listed below and havinventor's certificate on which priority is constructed. Prior Foreign Application (Number)	ign priority benefits unity foreign application(all application which device also identified below or PCT International addition(s) (Country)	nder Title 35, United States Code, s) for patent or inventor's certificate esignated at least one country other to, by checking the box, any foreign application having a filing date before (Day/Month/Year Filed)	Section 119(a)-(d) or, or Section 365(a) of han the United States, pplication for patent or that of the application
Section 1.56. I hereby claim fore Section 365(b) of a any PCT Internation listed below and havinventor's certificate on which priority is constructed.	ign priority benefits unity foreign application(all application which device also identified belowed or PCT International addition(s)	nder Title 35, United States Code, s) for patent or inventor's certificate esignated at least one country other to, by checking the box, any foreign application having a filing date before	Section 119(a)-(d) or, or Section 365(a) of han the United States, pplication for patent or that of the application Priority Not Claimed

I hereby claim the benefit under application(s) listed below:	r 35 U.S.C. Section 119(e)	of any United States provisional
(Application Serial No.)	(Filing Date)	
(Application Serial No.)	(Filing Date)	
(Application Serial No.)	(Filing Date)	
Section 365(c) of any PCT Internations insofar as the subject matter of earliest United States or PCT International U.S.C. Section 112, I acknowledge Office all information known to m	tional application designating to ach of the claims of this appled application in the manner properties to the Upper to be material to patentability be between the filing date of the	any United States application(s), or the United States, listed below and, ication is not disclosed in the prior ovided by the first paragraph of 35 Inited States Patent and Trademark ity as defined in Title 37, C. F. R., he prior application and the national
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

(Filing Date)

(Application Serial No.)

(Status)

(patented, pending, abandoned)



POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (list name and registration number)

A. Sidney Katz - 24,003 Richard L. Wood - 22,839 Jerold B. Schnayer - 28,903 Eric C. Cohen - 27,429 Joseph R. Marcus -25,060 Gerald S. Schur - 22,053 Gerald T. Shekleton - 27,466 James A. Scheer - 29,434 Daniel R. Cherry - 29,054 Edward P. Gamson - 29,381 Kathleen A. Rheintgen - 34,044

Thomas W. Tolpin - 27,600 Eric D. Cohen - 38,110 Jon P. Christensen - 34,137 Walter J. Kawula, Jr. - 39,724 Mitchell J. Weinstein - 37,963

Send Correspondence to:

Welsh & Katz, Ltd.

120 S. Riverside Plaza

22nd Floor

Chicago, Illinois 60606

Direct Telephone Calls to: (name and telephone number)

James A. Scheer 312/655-1500

Full name of sole or first inventor Nayel Saleh	
Sole or first inventor's signature	7/20/2000
Residence 842 Deep Woods Court, Grayslake, Illinois 60030	
Citizenship US	
Post Office Address 842 Deep Woods Court, Grayslake, Illinois 60030	